

LA SERENA, CHILE

Information to help you get around!



ARRIVING IN SANTIAGO, CHILE

- Your first stop will be in Santiago at the Comodoro Arturo Merino Benitez International Airport

- www.nuevopudahuel.cl
- [Airport parking rates](#)
- [To/From the Airport](#)
- [National/International Airlines](#)
- [Airport Lounges](#)

What You'll Find

- ATM machines available at airport (and 1st and 3rd floor)
- Money exchange (next to international police on 3rd floor)
- Restaurants (1st and 3rd floors)
- Pharmacy (Cruz Verde, 3rd floor)
- Souvenir shops
- Mini markets
- Duty Free shops





FLYING OUT TO LA SERENA

- After arriving from the USA, you'll exit on the first floor after clearing customs
- You'll pass through a crowd of drivers offering transportation. Continue walking past the crowd and keep an eye on your luggage.
- Take the elevators up to the third floor to catch your domestic flight to La Serena
- On the 3rd floor you will find all of the airlines. If you need to check your luggage. Head to the airline (LAN or SKY) and check your bags. If no luggage is to be checked, after getting off of the elevator, take a right and head down the end of the hall.
- Be sure to check your gate on the screens after clearing security. Sometimes the gate numbers change at last minute.





FINAL DESTINATION: LA SERENA



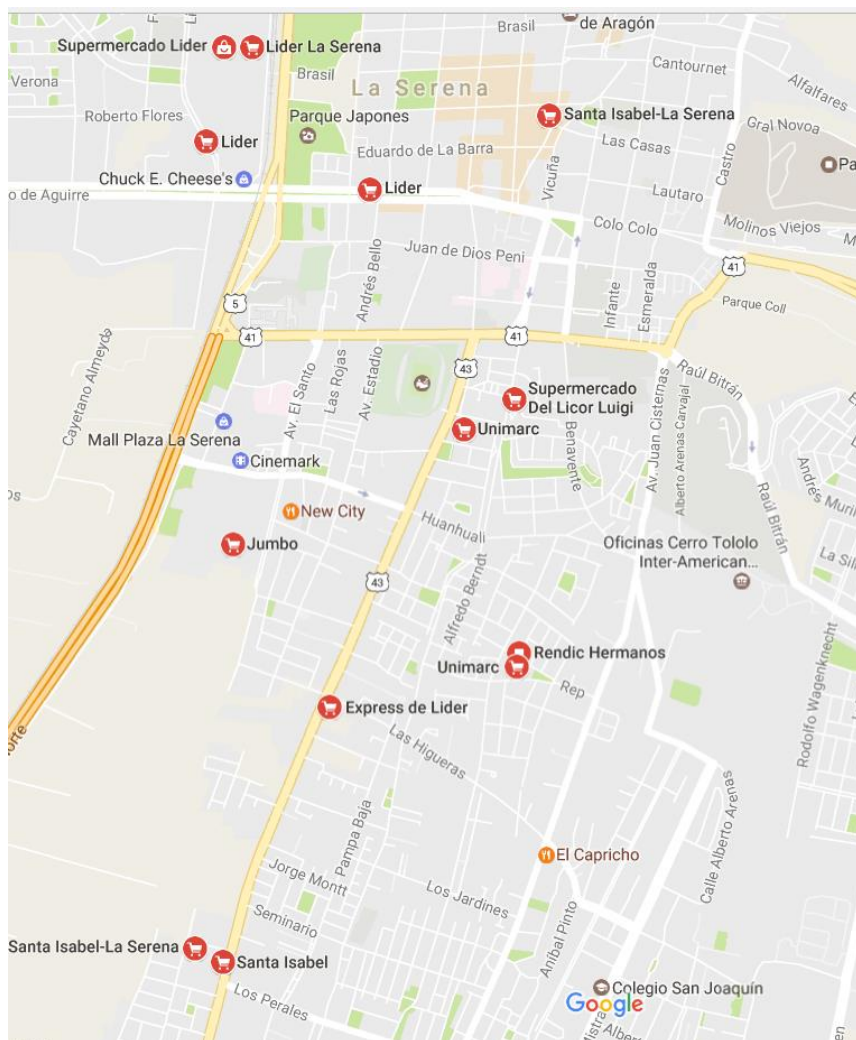
BANKS

Banks in Chile

- Banco Estado de Chile
 - Banco de Chile
 - Banco BICE
 - Banco BBVA
 - Banco Consorcio
 - Banco de Credito e Inversiones
 - Banco del Desarrollo
 - Banco Edwards-Citi
 - Banco Falabella
 - Banco Itau-Chile
 - Banco Paris
 - Banco Penta
 - Banco Ripley
 - Banco Santander Chile
 - Banco Security
 - Corpbanca
 - Deutsche Bank Chile
 - HSBC Chile
 - Scotiabank Sud Americano
 - Citibank-Chile
- Once you have a Chilean RUT (ID number) you will be able to open an account with the bank of your choice
 - Expats usually deal with BCI (Banco de Credito e Inversiones) or Banco ITAU
 - It is recommended to discuss banking needs with current expats in La Serena to obtain useful information
 - Note: Banks will not open accounts for employees that do not have an indefinite contract ie. If you will be here for a few months, banks will not open an account for you
 - HR will be available to assist with translations with bank agents but will not provide opinions or suggestions as to which bank to sign with



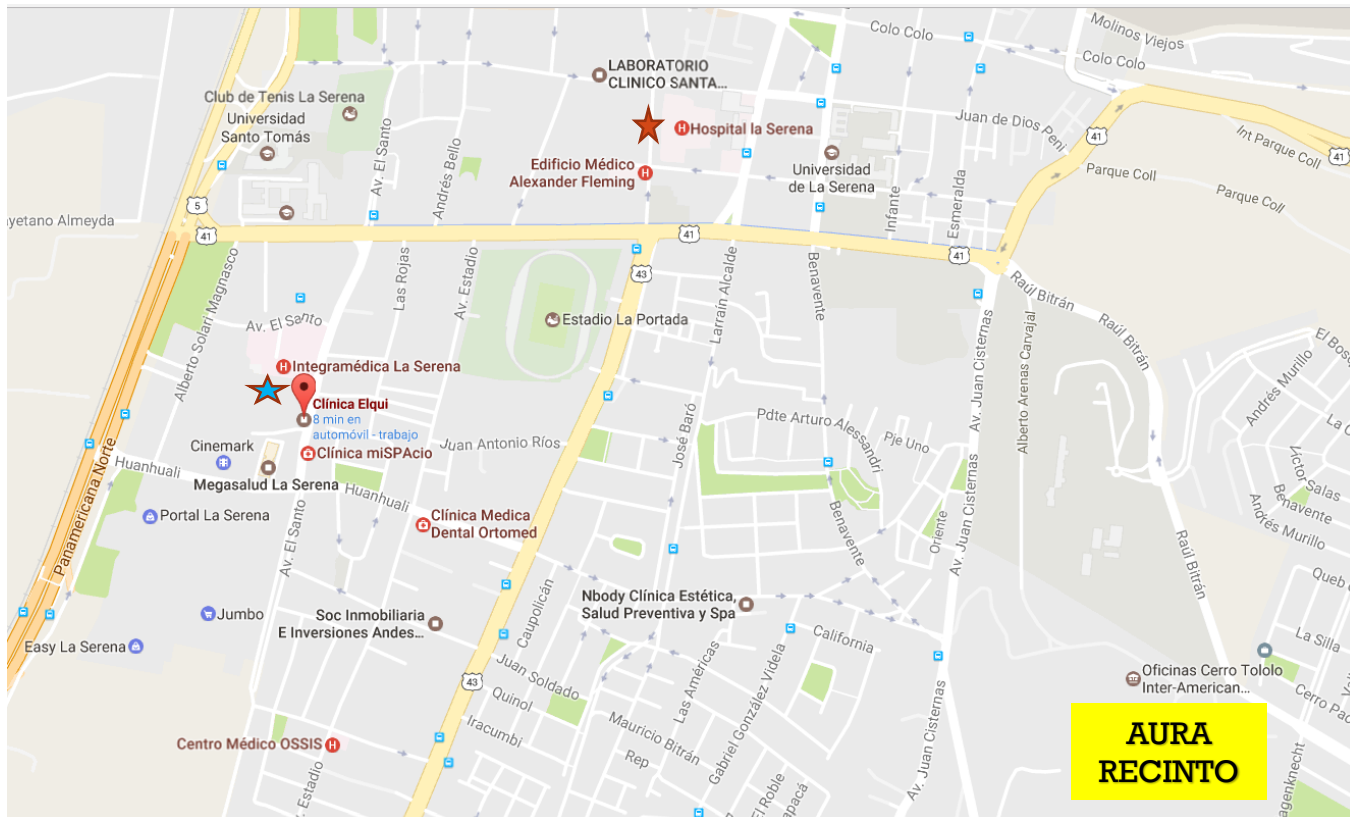
SUPERMARKETS



- All super markets are within a 2.3 km radius from the Recinto
- All accept major credit cards and cash



MEDICAL CLINIC/HOSPITAL



- ★ Hospital La Serena
<http://hospitalserena.cl>
Avenida Jose Manuel Balmaceda 916
La Serena
Phone: (51) 2 333424
- ★ Clínica Elqui
www.clinicaelqui.cl
Avenida El Santo 1475
Phone: (51) 2 56 3000
- Hospital Coquimbo (not shown)
www.hospitalcoquimbo.cl
Avenida Videla S/N
Phone: (51) 2 336702



HOUSING OPTIONS

Recinto Housing:

There are houses available on the AURA recinto but there is a waiting list. Once you are relocated, you are accommodated in one of the HR houses for a month and after that, you will need to find a definitive place to stay.

The following slide shows what a typical house looks like.



RECINTO HOUSES

▪ Add Pictures

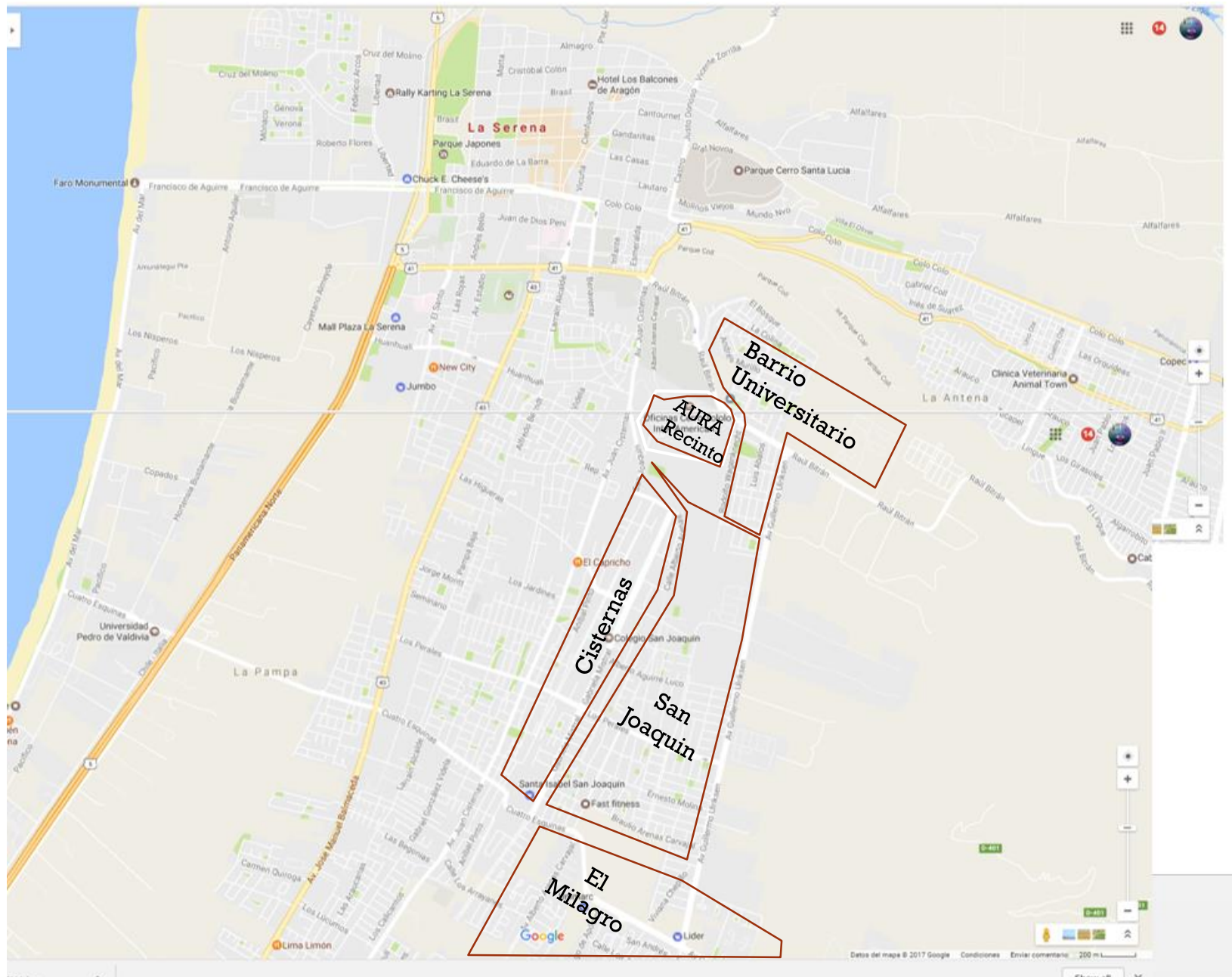
▪ Add Pictures



SEARCHING FOR A HOUSE OR APARTMENT?

- You can find a list of available properties on the following web site www.portalinmobiliario.cl
- Admin staff at LSST in Chile and HR can provide a list of real estate agents that can help you to find a place.
- Neighborhoods close to the Recinto – see following map:
 - Barrio Universitario
 - San Joaquin (also includes Serena Oriente)
 - El Milagro
 - Cisternas





APARTMENT & HOUSES: POSSIBILITIES

- Some points to keep in mind:
 - All condominiums (houses or apartments) have condo fees that might or might not be included in the rental price. Confirm what is included in the condo fees and what isn't.
 - Living on the beach: during the tourist (summer) season, it's a very busy time of year. Many tourists rent apartments on the beach so be ready to see lots of people during this time. Traffic jams also can become an issue.
- In order to contract cable/internet, you will require a Chilean ID (RUT). Upon your arrival, you will receive help in getting accredited with this from AURA-O
- Rental prices usually are increased every (trimester, semester or yearly) according to the IPC and it will be outlined in your rental agreement.
- There are houses and apartments in all of the neighborhoods previously mentioned. Some examples, with pictures and prices, are listed on the following slides.



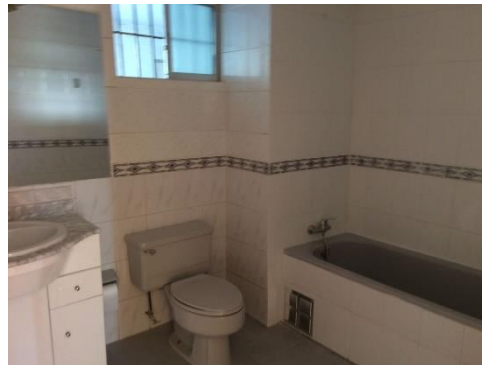
HOUSE LOCATED IN SAN JOAQUIN



Large 5 bedroom house, 4 bathrooms
\$840,000 clp/US\$1258.00



APARTMENT SAN JOAQUIN



3 bedroom, 2 bathroom apartment
\$450,000 clp/ US\$ 675.00



BEACHFRONT APARTMENT



Fully furnished 2 bedroom,
2 bathroom apartment on the beach
with Jacuzzi, sauna and workout
room \$650,000clp/US\$974.00



SCHOOLS

- The school system in Chile has public and private schools. The bilingual schools are all privately-owned. Below, you will find the more popular schools amongst the ex-pats here in La Serena and the schools that are close to the Recinto.
- The International School La Serena* www.tisls.cl
- La Serena School www.colegioserena.cl
- San Joaquin* www.colegiosanjoaquin.cl
- El Colegio Ingles Catolico* www.cicls.cl
- Colegio Aleman** www.dsls.cl
- Santo Tomas www.colegiosantotomas.cl
- Colegio Aguila Mayor www.colegioaguilamayor.cl

* Fully bilingual English

**Fully Bilingual German



RESTAURANTS

There is a vast number of restaurants in La Serena. You will find many restaurants in the downtown area with good prices for a three-course meal (which is the norm for Chilean lunches). Although downtown is close to the Recinto, during the lunch hour, it may take you longer than normal due to traffic and people.

You'll find that the neighbourhood around the Recinto is steadily becoming an area where more offices are opening up which in consequence, has lead to more and more restaurants and cafes opening up. There are many different cafés and restaurants within walking distance from the Recinto. LSST/AURĀ staff will be able to provide you with a list of restaurants close to the office.

Tripadvisor also has a top ten list that you can find here

[https://www.tripadvisor.cl/Restaurants-g303674-La Serena Coquimbo Region.html](https://www.tripadvisor.cl/Restaurants-g303674-La_Serena_Coquimbo_Region.html)

There are many hidden restaurants around the area that are mostly known because of “word of mouth” so please ask your colleagues for any suggestions.



EMERGENCY NUMBERS

Public Assistance at La Serena or Coquimbo Hospital

Go to the closest health service for scenarios where life may be at risk, serious accidents, cardiovascular problems, unconsciousness, acute breathing difficulties, hemorrhages, etc. These services have relatively modern equipment (X Rays, Clinical Laboratory) and surgeons. Internal specialists are in attendance 24 hours a day and on-call specialists are available for other medical areas.

The Coquimbo hospital is generally preferred for neurological surgery and traumatology. Both centers have well-trained personnel to handle emergencies.

Hospital La Serena
Balmaceda 916
Emergencies **131** & (51) 2 200500

Hospital de Coquimbo
Avenida Videla s/n with Pan American Hwy
Public assistance (51) 2 206242



EMERGENCY NUMBERS

- Clinica Elqui
 - There is an Emergency Room with pediatrics ward. They have a Scanner, X-Rays and a Clinical Laboratory. Any specialties need to be called in if he/she is required in the ER.
 - There are many specialties in the Clinica Elqui but most areas require appointments beforehand.
- Fundación Oftalmológica Los Andes
 - Ophtalmologist on-call 24 hours a day for emergencies
 - Juan Soldado 458 (between Almirante Allard and Huanhuali)
La Serena
(51) 2 211000
www.ofandes.com



EMERGENCY NUMBERS AND IMPORTANT LINKS

- Carabineros (Police): 133
- Fire Department: 132
- Ambulances (SAMU): 131
- Police Investigations Department (PDI): 134
- Please see the links listed below for further information that may be helpful:
 - [Healthcare centers, pharmacies, first aid](#)
 - [Immigration, International Police](#)
 - [What to do before, during and after earthquakes](#)



POINTS OF INTEREST

- Post office:

- Plaza de armas

- Calle Matta esquina con Prat
(Matta on the corner of Prat)

- Mon-Fri: 09:00-14:00 hrs & 15:00-18:00 hrs

- Sat: 10:30-13:00 hrs

- Mall Plaza La Serena

- Alberto Solari 1400

- Mon-Fri: 09:00-19:00 hrs

- Sat: 10:00-14:00 hrs

- Money Exchange:

- All money exchange locations are found in the downtown area. The AURA treasury department is able to exchange dollars up to US\$200.00 usually on a weekly basis.



POINTS OF INTEREST

- Shopping

The downtown area of La Serena has a large selection of shops from electronics, health food stores to large department stores. Recently, there have been a number of strip malls that have opened up. Apart from the two outlets malls that opened up, there also is the Mall Plaza La Serena which is a more traditional type mall.

- Fish market

You will find a fish market in the downtown area of La Serena close to La Recova. The more popular fish market is located in the port of Coquimbo and a smaller one is located in Peñuelas.

- Farmer's market

Farmer's markets are held almost everyday of the week in different areas of the city. The closest location to the recinto is in la Plaza de Abastos which is about a 10-15 minute walk. You'll find the market open from 8 – 3 pm (approximately) every Tuesday, Thursday and Sunday.

